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Approved by (Oversight Committee)	Academic Board
Policy lead (Staff member accountable)	Provost
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Changes made at the last review:	Minor editorial changes (May 2023)
Date effective from	June 2023
Date of next review	June 2024

Related GBS policies
<p>GBS Student Complaints Policy and Procedures GBS Academic Practice and Academic Misconduct Policy GBS Academic Appeals Policy GBS Student Protection Plan GBS Student Code of Conduct GBS Student Disciplinary Policy GBS Equality and Diversity Policy GBS Anti-Harassment and Anti-Bullying Policy GBS Safeguarding (Prevent Duty) Policy GBS Induction Policy GBS Tuition Fee Refund and Compensation Policy GBS Student Attendance Policy GBS Freedom of Speech Code of Practice</p>
External Reference Points
<ol style="list-style-type: none"> 1. Information Commissioner's Office, Accessed online at: https://ico.org.uk/ 2. UK Public General Acts, <i>Data Protection Act 2018</i>, Accessed online at: https://www.legislation.gov.uk/ukpga/2018/12/contents/enacted 3. UK Public General Acts, <i>Equality Act 2010</i>, Accessed online at: https://www.legislation.gov.uk/ukpga/2010/15/contents



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Global Banking School Student Charter

1. About the Student Charter

All students are encouraged to read the Student Charter so that they know what they can expect and what is expected of them during their time at Global Banking School (GBS).

The Student Charter sets out what GBS will provide for you during your learning experience on your chosen programme of study, and how you as a student at GBS are expected to behave whilst studying at GBS.

The Student Charter should be read in conjunction with the.48.5 (r)0o (ov)-1.8 (G)3ant



Provide a safe and tolerant environment in which academic and professional goals may be pursued free from harassment and discrimination of any kind, consistent with GBS' Safeguarding (Prevent Duty) Policy, Freedom of Speech, Student Code of Conduct and Equality and Diversity Policy, where appropriate.

Give access to up-to-date, accurate and relevant information about GBS and its





Understand that at GBS

Take advantage of the opportunities GBS provides to help you reach your potential, enhance your employability prospects and personal development.

GBS has a zero-tolerance policy towards bribery and corruption¹ and is committed to the highest levels of openness, integrity, and accountability. Students are not permitted to bribe any GBS member of staff and any student found to be in breach, will be subject to GBS Student Disciplinary Policy.

4. Monitoring and Review

The Student Charter is reviewed every three years and may be amended by GBS at any time. Any issues related to the monitoring and review of GBS Student Charter, please contact the Academic Standards and Quality Office at

asqo@globalbanking.ac.uk.

5. Data Protection and Confidentiality

GBS is registered with the Information Commissioner's Office as a Data Controller. Details of the School's registration are published on the Information Commissioners website. GBS as a Data Controller shall implement appropriate technical and organisational measures to ensure that processing of personal information is performed in accordance with the UK GDPR and under the DPA 2018.

6. Alternative Format

This policy can be provided in alternative formats (including large print, audio and electronic) upon request. For further information, or to make a request, please contact:

4 **Name:**

